



New Volunteer Guide:

Thank you for signing up to volunteer with our team!

We are a community of volunteers that work hard, laugh often, and serve our community with dignity and respect. We have an amazing team of volunteers that lend their time and talents in various roles. Please take a few minutes to review this information and let us know of any questions at info@stjohnfood.org

What to wear:

- Closed toe shoes are required to volunteer.
- Many of our shifts involve working indoors and outdoors. Please bring comfortable layers, a hat, and any other item of clothing that will keep you safe and comfortable in both settings.

When you arrive:

- Saturday morning shifts: Please park in the Aldi parking lot and walk across the bridge to access our parking lot.
- When you arrive at the time of your shift, enter at the sliding doors on the left side of the building (closest to the parking lot entrance). There is a smart doorbell on the door. If the doors are locked when you arrive, just give us a ring!
- You will sign in and be assigned a job for the day. Please let us know if you need any special accommodations during your shift.
- All volunteers are welcome to take home an order of food after their shift. Whether it is for a neighbor, a friend, or your family, please just let the shift supervisor know and we will prepare that for you while you serve.

Age Requirements:

- We love to welcome people of all ages in our pantry, but for safety we are currently only able to accommodate volunteers over the age of 12. Volunteers between the ages of 12-17 are required to have a parent or guardian volunteer with them. Don't hesitate to reach out with questions on volunteer opportunities for groups of younger volunteers. We would love to help you set up a special service opportunity.

Rescheduling Shifts:

- Life happens, if you need to reschedule a shift, it's no problem. Please just notify us at info@stjohnfood.org or 815.439.2320 and cancel your shift using signup genius.
- If you are experiencing symptoms of COVID-19 or other illness, please cancel your shift and focus on getting well! We will look forward to serving with you on a future shift.