



Amber Waves 2019
Volunteer Information
Friday May 17, 2019
Delano District

Volunteer Job Assignment: Floater

Time: 5:30 pm – 9:30 pm

Information for all volunteers:

- Please remember that this is a major fundraising event for the Starkey Foundation and you are representing Starkey
- Smile and thank participants whenever the opportunity arises
- **STARKEY NO ALCOHOL POLICY IS IN EFFECT FOR ALL VOLUNTEERS AND STAFF DURING THE EVENT**
- What to wear:
 - Starkey tan volunteer polo
 - Dark pants/capris or nice jeans (no holes/frayed areas)
 - Comfortable shoes.
- If you need assistance at any time please contact:
 - Volunteer Support: Sherry Boesen or Sara Myers – numbers given on cards at check-in
 - Events Coordinator: Eileen Ream 253-7607
- CHECK IN AT VOLUNTEER CHECK IN FIRST.
- Volunteer check in is at the parking lot on the northwest corner of Texas and Oak, part of the Credit Union of America. Volunteer check-in is separate from participant check-in.

Duties:

5:30

- Floaters will report to Volunteer Support.
- Assist in checking in volunteers, fill in for any missing/absent volunteers.
- May be asked to check all locations for missing volunteers who did not check-in
- **Greet attendees/volunteers with a smile, thank them for coming**

6:00

- Be flexible and ready to jump in where needed. Be familiar with all job descriptions.
- Keep in contact with Volunteer Support, Sherry Boesen or Sara Myers to find out about needs.
- If not assigned a spot for a missing volunteer, check with volunteers to see what they may need, i.e. water, break, etc. Assist where needed: covering for restroom breaks, etc. Make rounds every 30 min if possible to check on volunteers.
- If anyone has an issue with not being served a sample for whatever reason (over indulged, no wristband, etc.), please contact Volunteer Support or Eileen at 253-7607. Security will be on site and will be available to assist.
- Beer and wine is NOT available for volunteers and/or Starkey staff. Only participants with a wristband may be served alcohol.
- If a participant should drop and break their mug, please clean up broken glass as quickly as possible with provided dustpan/broom and give participant replacement taster. If last one is given out, call Volunteer Support for more.

9:00

- Store Lead will make last call at 9:00
- Go to different locations if not assigned and help bring supplies and leftover alcohol to the loading area.
- **Make sure all alcohol is taken to the loading area**
- Your volunteer assignment is not complete until the area is fully broken down and everything is loaded on to trucks.
- You will then collect your volunteer thank you gift.

If you have questions or concerns, please contact Eileen at 512-4173 (office, prior to event) or 253-7607 (day of event cell).

Your gift of time is very precious and greatly appreciated. Amber Waves has not been able to grow and succeed without the great team of volunteers giving their time, energy, and support. I hear so many compliments to how friendly and helpful Starkey volunteers are, and it makes participants come back, and helps these events grow, Thank you! When these events grow and become more successful, Starkey, and the people Starkey serves benefit directly. You matter and are making a difference. Let's keep that passion going, and keep growing and doing great things!

THANK YOU AND HAVE FUN!!