

Frequently Asked Questions:

Q: Do you have recommendations for the photoshoot?

A: Definitely. A comprehensive list will be provided a few days before your session.

Q: How early do you recommend arriving before our appointment time?

A: A minimum of 15-Minutes but it depends on what your family needs to be “photo ready”. Makeup and hair touchups can take time. Please plan ahead.

Q: Please explain “Photo Time”?

A: “Photo Time” refers to the approximate time in front of the camera.

Q: Can we book back-to-back sessions?

A: Possibly. Please contact us to discuss your request.

Q: Jeffrey Open Space Trail is a big park. How do we know where you are?

A: An E-mail with specific details will be sent before your session including recommended parking and location of our volunteer table. A volunteer will escort you to our specific location.

Q: Are your images retouched?

A: Yes, delivered photos are retouched using Adobe Lightroom.

Q: Can I select which images retouched?

A: Yes, this year we have introduced “proof selection” to the retouching process. Using our photo sharing website, you will have the opportunity to select up to 10 images for retouching.

Q: How long after our session are the images available for viewing?

A: Typically within 3 to 5 days but no more than 1 Week following your session.

Q: Are Greeting Cards included in the package?

A: Greeting Cards are no longer included in the package. In past years, the majority of our families downloaded the retouched high-resolution images and purchased Greeting Cards from Costco. If you choose, Greeting Cards and other photo products are offered on our website.

Q: What happens if the park sessions are “rained out”?

A: An alternative timeslot during another session will be booked. You will be contacted directly.

Q: What is the largest group that can be handled in the Studio?

A: A group of 4 can be accommodated during a normal session in the Studio however, a group of 5 can be accommodated if a member of our crew waits outside during the session. The studio is subject to a maximum occupancy of 8 persons due to pandemic limitations still in effect. If your group is larger, please contact us beforehand so we can make accommodations.

Q: Are Pets allowed in the Studio?

A: Sorry no. Our rental agreement does not allow pets in the studio. Pet photos can be done in the park sessions.

Q: What is the largest size group that can be accommodated in the Park?

A: Group size in the Park is not limited however, we would recommend no more than 8. Shooting large groups reduces the likely number of usable images due to increased setup and posing time.

Q: Do any of our children need to be currently attending Beckman High School or alumni of Beckman High School to take part in this fundraiser?

A: Absolutely not. Everyone is welcome. In the past, we have had families from Pioneer, Orchard Hills, Northwood, and Woodbridge take part in this fundraiser.