

## 2020 Plain City Aquatic Center's Frequently Asked Questions

*The Village of Plain City appreciates your adherence to our rules and policies. The Aquatic Center is governed and licensed by the Union County Department of Health. Rules and procedures for 2020 were created to provide a safe and healthy atmosphere for both our patrons and our staff, and to follow guidelines that govern aquatic operations. We are doing everything in our power to protect all against COVID-19 and we appreciate your understanding as we try to adhere to all regulations. Please keep in mind that the pool will be different this year in many ways, but we hope that you will still enjoy your swim time at the Aquatic Center.*

***Thank you!***

### 2020 PLAIN CITY AQUATIC CENTER

July 1 – September 7	\$4 per person per session
Session 1	11:00am-3:00pm
Facility CLOSES for cleaning/disinfecting	3:00pm-3:30pm
Session 2	3:30pm-7:30pm

#### What system in place to get into the pool- what do I do?

- Simply click the attached link for SignUpGenius. <https://www.signupgenius.com/go/plaincitypool>
- You only need to put in a few bits of information and answer a couple of questions, and pay. You will be choosing which day and which session you would like to purchase, and you will be paying online, not at the pool window. The office staff will have your name and will check you in for your session.

#### Are there Daily Walk-ins allowed?

- At this point no- that could change based on attendance, but for the start of the season, all passes must be purchased online.

#### I see that 2 yrs old and under are Free. Do I need to register them?

- No, you will not need to register children under 2 yrs of age.

#### Why are there 2 time slots/sessions per day?

- The local Health Dept, using ODH guidelines, limits the amount of people allowed into the facility to a **maximum capacity of 90**, based on our pool size. Having 2 sessions or time slots each day not only helps us get more people into the pool, it also gives staff a half hour window that will be used to sanitize and clean chairs and the rest of the facility.

#### Are memberships able to be purchased/used?

- No, we are not selling memberships this year and they can't be used for a couple of reasons; This season is much shorter, and to merge both daily pass sales and memberships would make it incredibly challenging to control the maximum capacity of the pool.

#### What if I purchased a membership this year, or my membership is still good through part of the summer?

- If you purchased a membership in 2020, you can either obtain a refund or simply use your membership next year. The Village will honor it for 2021. Please contact Linda Granger for additional information at [lgranger@plain-city.com](mailto:lgranger@plain-city.com) If your membership was still good through this season, please contact Linda Granger.

**Do I need to bring my own chair?**

- No, chairs will be provided and sanitized in between swim sessions(3-3:30pm). But you CANNOT move the chairs. They are set up to ensure social distancing between households. We encourage families over 5 members to bring beach towels for the little kiddos so that there are plenty of chairs to go around.

**If I purchased both swim sessions for the day, do I need to leave the facility and re-enter?**

- No, you will not need to leave. But you must stay in your chair grouping so that all the chairs remaining can be sanitized. No swimming allowed during this time, but you may use the Splash Pad.

**Are we able to use the slide and the diving board?**

- Unfortunately, due to the size of swim area taken up by the diving board area, we will not have the diving board open at this time. The slide will also be closed to allow for more swim area, and additionally, we are unable to adequately sanitize the interior of the slide.

**Will we be able to swim in the deep end?**

- Yes! But you must be either 18 yrs. of age, or pass a swim test consisting of swimming the width 2 times and treading water for 30 seconds, all without a break. We will put your name on a list of approved deep end swimmers under 18 yrs. of age.

**What are the rules for the deep end?**

- You may jump off the sides as long as you observe other patrons and avoid them. No hanging on the deep end rope divider. No flips off the side.

**Will there be concessions this year?**

- No, but there will be vending machines with cold drinks, sandwiches, chips, candy and frozen novelties. Machines will take cash or credit cards.

**Can we bring in our own food and drinks?**

- Yes, you can. Please be sure to take all trash with you or place in trash cans.

**Will restrooms be open?**

- Yes, but the showers will not be open for use.

**What toys can my kids bring? Do you allow floating lounge chairs? Swimmy arms for my little one?**

- Dive toys are allowed. No noodles, squirt guns, football or other toss toys. No floating lounge chairs or innertubes. Little ones can wear coast guard approved life jackets and swimmy arms that have a chest strap.

