

Hello Wonderful Volunteer!

There has been a change as of this week due to COVID-19 with Crestview Country Clubs policies. It will impact your role at the Hole, and I hope you can fit this in without too much problem. Please let me know if you see any additional problems so we can address them prior to Monday.

Club Policy for Beverage Coolers:

To limit touchpoints for golfers, we have the following conditions for tournaments.

- ~~ A volunteer must be staged at each Cooler to hand beverages to the players to avoid multiple touches to the coolers.
- ~~ The volunteer must be wearing gloves and present throughout the entire play. No coolers can be left unattended.
- ~~ The client will need to provide gloves for volunteers.
- ~~ We are limiting Coolers to only two on the course and one cooler with the buffet/scoreboard with a volunteer.
- ~~ The client is responsible for loading, placing on the course, restocking, and returning coolers to the clubhouse after play. (CRESTVIEW HAS TOLD ME THEY WILL TAKE OUT TO THE COURSE FOR US)

So, we will have the coolers at Hole 7, Hole 11, and the Putting Green (rather than ask for additional volunteers at scoreboard). If beer, drinks, water is low, please call Brenda, Volunteer Support to arrange for refill. This will take some time to load and get to you, so please call when approaching low, not out.

Golfers are used to 4 coolers on the course as opposed to 2. If you hear comments, you may mention the new Crestview policy and apologize, but let them know it is to keep them safe. Their gift bag is a small cooler, offer additional beer/drinks, ice if available. We will also have two volunteer carts with drinks and snacks rather than our one we have had the last few years.

THANK YOU!! And as always, let me know if you have any additional questions, concerns, or comments.