



### Johnson County Christmas Bureau Holiday Shop Volunteer Roles

All volunteer roles require a lot of walking/standing with little time to rest or sit. Some roles require heavy lifting up to 30 pounds. Wear comfortable clothes and shoes, for outside roles be sure to dress weather appropriate.

#### Inside Roles

- **Client Shopping Escorts** (must be at least 16 years old)
  - Escorts client through Shop, helps bag items selected by the client and put merchandise in their cart
- **Merchandise Department Volunteers** assist clients, restock tables and answer questions as needed
  - Adult Gifts
  - Books
  - Children/Teen Clothing
  - Coats
  - Grocery
  - Holiday Extras
  - HUGS (Hats, Underwear, Gloves, Scarves)
  - Personal Care (Cleaning Supplies, Personal Care Products, etc.)
  - Teen Gifts
  - Toys

#### Outside Roles

- **Car Loaders**
  - Load all items from cart into client's car, double-checking to make sure you have the correct client car

#### Floater-roles could be inside or outside

- Fills in where needed; helps with miscellaneous things such as cleaning, emptying trash, breaking down boxes, special projects, etc.