

# SUMMIT WARM HEARTS

*“If you have come here to help me, you are wasting your time.*

*But if you have come because your liberation is bound up with mine, then let us work together.”*

Friends,

This quote from an Australian aboriginal activist group exemplifies the spirit of Summit Warm Hearts (formerly Operation Warm Heart) at Beacon. We need your passion for improving our world, starting with the housing-insecure folks right in our very neighborhood. Our daytime warming center opens November 1 with your support.

Here's a Zoom introductory meeting and Q&A:



Links to sign up genius here:

[https://  
www.signupgenius.com/  
go/  
8050A4BADA2DAA8-  
swhhosts](https://www.signupgenius.com/go/8050A4BADA2DAA8-swhhosts)

[https://  
www.signupgenius.com/  
go/  
8050A4BADA2DAA8-  
swhlunch](https://www.signupgenius.com/go/8050A4BADA2DAA8-swhlunch)

Safety policies:

<https://youtu.be/qFOCoRsFevU>

•New hours are 10-2,  
with host shifts from

10-12 and 12-2, two hosts per shift, 7 days a week. Hosts are asked to please arrive 15 minutes early.

- Guests will have temperature check (100.0 or less on touchless thermometer) and hand sanitizer upon sign-in at entrance. Masks required and provided if needed.

- Guests are allowed in Fellowship Hall including downstairs bathrooms, and bathroom with the shower on the second floor only. No lingering in hallways or other spaces to minimize necessary sanitizing for person with compromised immune system in the building.
- No outside beverages allowed. Outside food is ok. (This to prevent alcohol being consumed)
- Masks at all times, unless eating. This means no napping is possible. (No sheets will need to be laundered, only towels. Laundry volunteers needed!)
- Lunch Providers are asked to please bring lunch by 11am, preferably to kitchen door but someone can accommodate you if the stairs are a problem.
- Hosts only are allowed in the kitchen to minimize touchpoints. Compostable cups, dishes, and serveware is being used for the same reason.
- Hosts are asked to dish up lunch and place on table outside the kitchen doors for guests to pick up. Gloves and sanitizers provided. Guests are asked to sort garbage, recycling, and compost themselves. Hosts empty these bins as needed. It's like home!
- Used towels to be placed in laundry baskets near elevator or where Erika Malinowski and the laundry crew prefer.

Other volunteer opportunities besides Hosts, Lunch Providers, Laundry:

Resource List Updaters. Willing to call local shelters and other resources to keep information current. Very important for individuals seeking help, especially where transportation isn't easy, to be provided correct locations and hours. I'm currently seeking a list to start and hope to get a Google Doc started for multiple people to keep up to date.

We are arranging for social and medical services, and other activities like Life Skills training, computer/tablet classes, music, art, writing, and anything else requested. Cooking classes have been suggested and we will see how we can accommodate that safely. Other ideas welcome!

Accepting donations of new underwear and socks to be provided to guests as needed/requested. Other donations we are always seeking are beverages, like soda and water (Coke and Diet Coke are popular requests), canned or boxed soup, fresh fruit, bagels, and coffee.

## Q&A

Q: Tell us about the ventilation.

A: The building was surveyed and Fellowship Hall has the best ventilation, especially with the kitchen vents. The system is computerized and automatic.

Q: Are you anticipating us enforcing no napping if folks are in chairs?

A: Napping is not allowed since keeping masks on while napping isn't possible.

Q: Any feedback from the [Waldron/Springfield] neighbors about last year's initiative?

A: Not in general. There were a few incidents with noise from intoxicated guests during the overnights which are no longer happening. Also, smoking is probably best outside the kitchen door near the bins to keep control of cigarette butts in the parking lot/landscaping.

Q: Is office staff in the building during the day? Sounds like there are times the host will be alone (other than guests) some days.

A: Ministers and office staff are in the building during some weekdays. We will always have two hosts at a time on the premises. Prentice intends to spend most days hosting.

Q: Is Prentice SWH staff?

A: Prentice is a SWH angel who cares a lot about our mission and the welfare of our guests. He is often there when I (Staci d'Olier-Lees) cannot be. There are currently no paid positions at SWH.

Q: I found shifting us to COVID friendly service of lunch in March challenging. Do you policies address that?

A: I hope the details I included above do address those challenges. Please let me know if there's anything we can do to make things easier.

Q: Will there be posted guidelines or rules for our guests and hosts—a common point of reference?

A: Guidelines will be posted inside and outside the building.

Q: What lunches are popular?

A: Hearty comfort food like chilis, soups, stews. Macaroni and cheese. Sandwiches for dinner to go are a popular item.

Any other questions, please feel free to ask. Any suggestions are welcome!

Thanks so much for your time and efforts. It means a lot to know this is a community-wide, interfaith effort!

~Staci d'Olier Lees  
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