Presenter System Requirements

Provide the information below for the presenters to test their system to ensure they meet the requirements for a successful presentation hosting experience.

High-Level Requirements:

- For optimal webinar hosting, internet speed of the host should be 10+ mbps.
- Make sure to use an updated version of Chrome, Firefox, Safari or Edge.
- Wired internet is recommended over Wi-Fi.
- A hard-wired microphone is recommended over earbuds.

System Testing:

- Test the following items here: https://www.bigmarker.com/system_check
  - Internet Speed
  - Network
  - Operating System
  - Browser
  - Audio
  - Microphone
  - Webcam

System Requirements Check List

System requirements: Provide the links below (click the title to view) to the presenters for testing their system

before hosting the web.

- System Requirements Check List **(Very Important)**
  - bigmarker.zendesk.com/hc/en-us/sections/201668223-System-Requirements-Check-List-Very-important-
  - System Check
    - https://bigmarker.zendesk.com/hc/en-us/articles/211492543-System-Check
  - Internet Browser Information

- bigmarker.zendesk.com/hc/en-us/articles/207347873-Internet-Browser-Information-
  - Internet Speed Requirements
    - bigmarker.zendesk.com/hc/en-us/articles/206927706-Internet-Speed-Requirements-
  - Firewall or Proxy
    - bigmarker.zendesk.com/hc/en-us/articles/206927906-Firewall-or-Proxy
  - Mobile Device
    - bigmarker.zendesk.com/hc/en-us/articles/206927956-Mobile-Device-

Internet, Operating System and Devices

<u>Description</u>

- **Internet Speed**: It's important to have a good, stable internet connection. Therefore, if possible, plug into your internet directly (instead of using Wi-Fi).*****
  - How to increase internet speed
    - https://bigmarker.zendesk.com/hc/en-us/articles/203474379-How-to-Increase-Internet-Speed

- **Operating System (Desktop or Laptop):** BigMarker supports Windows, MAC, and Linux systems.*****
  - Windows, Mac, and Linux
    - https://bigmarker.zendesk.com/hc/en-us/articles/204040635-Windows-Mac-and-Linux

- **Phones and Tablets (iOS, Android):** At this time, you can access webinars on iOS devices only. Android is coming soon. You can login and browse the website on any mobile device.*****
  - Dial-In
    - https://bigmarker.zendesk.com/hc/en-us/articles/360001007026-Dial-In

 Note from Big Marker: "*Microphone and webcam tests are recommended for admins and presenters who will be sharing. Attendees do not have to pass these tests to attend a webinar.***"**

* Source: *Big Marker (*https://bigmarker.zendesk.com/hc/en-us/categories/200248279-System-requirements*)*

Hardware Recommended

<u>Description</u>

- **Recommended Hardware:** Most modern computers and phones have built-in microphones and cameras. However, higher quality microphones and cameras offer a better overall experience. Before you buy anything, you'll need to research what is compatible with your computer.*****
  - Hardware Recommendations
    - https://bigmarker.zendesk.com/hc/en-us/articles/203525709-Hardware-Recommendations

- For Physical Conference Rooms
  - https://bigmarker.zendesk.com/hc/en-us/articles/204229905-For-Physical-Conference-Rooms

Note from Big Marker: "*Microphone and webcam tests are recommended for admins and presenters who will be sharing. Attendees do not have to pass these tests to attend a webinar.***"**

*** Source:** Big Marker (*https://bigmarker.zendesk.com/hc/en-us/categories/200248279-System-requirements*)