

## Sunflower Village HOA COVID-19 FAQ

(Last updated 6/28/2020)

COVID-19 is a very real threat, and has created unprecedented times in Sunflower's history. The uncertainty it has created in all aspects of our lives is unsettling. We hope this FAQ helps alleviate some of your concerns regarding our swimming pools. We appreciate your patience during this process.

**If anyone in your family, including yourself, are ill, or have been exposed to COVID-19, DO NOT enter the pool deck.**

This is a list of what the Board anticipates will be the majority of questions our residents may have. Please note: Although these are the current policies and procedures that have been established, they are subject to change if it becomes clear that something is not working, or there are changes to the CDC, county or state's guidelines and mandates. We understand this situation is not ideal for anyone but know that the main focus is on the safety and health of our staff and residents. We truly appreciate your understanding.

### **Q: Will the pool open this season?**

A: Yes! Hanford pool will open on July 1 to residents. Gainsborough pool will remain closed this summer. There is only one pool gate at Gainsborough pool, and the pool deck is not wide enough to allow for proper social distancing.

### **Q: What is Sunflower doing to ensure the safety and health of the residents and staff when Hanford Pool reopens this season?**

A: As has always been the case, the health and safety of Sunflower's residents and staff are the top priority. With this in mind, Sunflower has incorporated state, county, CDC, Red Cross, OSHA and MIOSHA mandated safety and health guidelines into the revised operating procedures. Please note that COVID-19 has been declared a pandemic, and although every effort is being taken to prevent the spread of this virus, it is highly contagious and **Sunflower Village Homeowners Association cannot guarantee you will not be introduced or infected with COVID-19.**

New health and safety requirements include:

- Every family entering the pool area will be required to read and sign a COVID-19 waiver stating that you are 1) COVID free and 2) you understand the risks of COVID. This waiver must only be signed once but must be signed by a parent or guardian before any child enters the pool.
- Six feet social distancing will be required at all times on the pool deck and in the water.
  - The Board appreciates your cooperation in remaining six feet from anyone who is not living inside your own household.
  - Parents are responsible for reminding their children of the six-foot rule and enforcing it.
- Masks are strongly recommended (not required) on the pool deck. Masks are **required** inside the bathrooms. Masks are not permitted in the water.
- A mandatory capacity limit of 50 residents per session will require the pool to host limited swim periods with a 30-minute break between sessions.
- High-touched surfaces will be wiped down by sanitization staff on a rotating basis during each session, and areas will be thoroughly cleaned during the 30-minute closure between sessions.
- **DO NOT** enter the pool area if you or anyone in your household is ill or experiencing symptoms.

### **Q: Will there be a capacity limit?**

A: Yes. Per CDC and Wayne County social distancing guidelines, we are capped at 50 bathers per session. This number ensures adequate room for proper social distancing in the pool and on the pool deck.

### **Q: Can I go to the pool anytime I want?**

A: No. There will be a reservation system in place to allow residents equal access to the pool. Residents will be able to see the blocks in a two-week window. As we get started, we are asking residents to only sign up for one session per day, and limit their blocks to three per week. As the summer progresses, this may be adjusted. The first block, 11:00 – noon, will be for residents who are 16 or older who wish to do athletic swimming. This session will not count against your quota. The remaining blocks, 12:30-2:30; 3-5; and

5:30-7:30 will be for available family swimming. Any resident under the age of 16 must be accompanied by an adult who is 18 or older.

**Q: Will there still be adult swims?**

A: Yes. Adult swims will remain at 45 minutes into each session.

**Q: What happens if there is an emergency?**

A: Lifeguards may blow their whistles during any open swim if they deem the pool too crowded. In the unlikely event of a water or pool deck emergency, a warning alarm will be sounded, indicating the water is to be cleared immediately. A two-blast whistle warning will be sounded indicating 10 minutes are remaining in any family swim session.

**Q: What if I reserve and my plans change?**

A: The reservation system will make it very easy to cancel your reservations. Please be considerate to anyone wishing to swim and cancel your reservation if your plans change.

**Q: I forgot to sign up, can I still swim?**

A: To avoid lines and disappointment, sessions should be blocked in advance. You may not make a reservation on the day you desire to swim. However, you will be able to see the availability so you can see availability of a session, and how many slots are still open. Walk-in candidates will be accepted as long as availability permits. If you are waiting for a walk-in spot, 6-foot social distancing must be maintained while waiting in line.

**Q: Will there still be the children's parties this year? How about swim lessons?**

A: There will not be any swim lessons or parties this year.

**Q: How do I get into the pool this year?**

A: The usual gate (facing the tennis courts) will be used to enter the pool. Confirm your reservation at the table located in front of the restrooms. To exit the pool, use the gate marked EXIT, located in the southwest corner of the pool deck.

**Q: Will there be lounge chairs this year?**

A: No. All the lounge chairs have been relocated to the Gainsborough pool for storage. You are welcome to bring your own captain's style chair, but no lounge chairs please. Social distancing on the pool deck does not permit lounge chairs. Green dots have been placed on the pool deck, indicating social distancing pods where you are welcome to set up your chairs/towels. Please only set up your chairs in these areas.

**Q: Will residents have access to the bathrooms?**

A: Yes. The bathrooms will be available, but the showers and drinking fountain will not be. Residents are asked to shower and dress before leaving their homes and expect to depart without taking a shower.

**Q: May my children play with pool toys this summer?**

A: Yes – small toys that fit in their hands are allowed. Also goggles, water wings, and infant swimming assist devices will be allowed. Balls, noodles, and flotation devices will not be permitted.

**Q: Will there be Red Dot Certification this summer?**

A: No. Sunflower will not be offering Red Dot Certification this summer. No one under the age of 16 will be permitted to use the pool without an adult present. COVID waivers must be signed for all residents.

**Q: How do I get my guest passes?**

A: In order to permit the maximum number of residents to use the facilities this summer, no guest passes will be issued or honored.

Any residents who have additional questions may e-mail [svha@sbcglobal.net](mailto:svha@sbcglobal.net).