

If you cannot keep a reservation, please cancel it so that another resident may use it. In some instances, there is a no-show rate in excess of 50%.

- 1. To cancel or edit a reservation, go to your Confirmation Email from Tolomato CDD. Click on Edit My Sign Up. This is found below the large View Sign Up tab. From there, you can update or delete a reservation.
- 2. The edit and cancelation function does not always appear from a mobile device. You may need to do this from a home computer.
- 3. Please do not ask us to make, edit or delete a reservation for you. Instead, follow the instructions above. We are receiving hundreds of requests to make or change reservations and we simply cannot do it.

We are currently reviewing residents that have multiple no-shows and how to deal with that. Please be respectful to your neighbors by not reserving sessions you will not use.