

Volunteer Guidelines

- **For all Ambassadors:**

- Arrive at assigned time, sign in and collect name tag.
- Demonstrate Radical Hospitality - welcoming, inclusive language, joy, love, interest
- Engage with members - chat, play a game, do a puzzle, etc.
- Build community by getting to know the other Ambassadors
- Lunch is served *after* the sign-up board is full to prevent distraction.

- **For New Recovery Cafe Longmont (RCL) Members:**

- Greet them at the check-in desk, help them to sign in and get a name tag.
- Offer coffee, water or a snack, give a tour of the Recovery Cafe, and provide a brief history of what the Café is all about.
- Sit with the NM, chat over coffee or a puzzle, hang out, etc.
- If this interaction occurs before lunch time, please pause the chat/tour once 12:30pm lunch ritual has begun, and pick back up over lunch.

- **For Established RC Members:**

- Greet and check-in/chat with them.
- It's acceptable/encouraged to ask an established Member to help the Ambassador give the tour to a guest or potential New Member, and sit with you and the NM at lunch to build rapport & community.