



2019 Gift Wrap Center

Volunteer Procedures

Thank you for volunteering with Greenbriar Children's Center. It is people like you that have love in their hearts, wanting to give hope to those in desperate need. Your volunteer time helps Greenbriar's mission in *nurturing children and strengthening families*.

Please watch this [video](#) not only to get gift wrapping guidance and learn more about Greenbriar, but to have a *laugh* too. If you are have trouble clicking on the link, please cut & paste it into your web browser. <https://drive.google.com/file/d/0B9TcACcP5iEOd2IFVHBzRTRZM1k/view>

- Provide excellent customer service
- Wrap professionally (remember customers are paying for their gifts to be wrapped)
- Direct all payments and pricing questions to the cashier
- Direct customers to get a service ticket from the cashier (To know which customer is next in line)