

## **2019 TEAMMATE ORIENTATION REFRESHER**

#### **ALCOHOL SERVICE REVIEW**

NO REFILLS. 2 BEVERAGES ALLOWED UP TO 50 OZ. PER PERSON. ALCOHOL IN GUESTS POSESSION COUNTS TOWARDS TOTAL. SERVING BEGINS AT GATE OPENING AND STOPS AT THE FIRST SNAP OF THE 4TH QUARTER. NO ID NO SALE! MAKE SURE ID DATE IS UNEXPIRED AND PHOTO MATCHES PERSON. TEMPERARY PAPER ID'S ARE NOT ACCEPTABLE FORMS OF ID. IS THE GUEST OLD ENOUGH AND SOBER ENOUGH?? REPORT ALL REFUSALS TO SUPERVISOR. UNDERAGE MINORS WORKING IN THE STAND CANNOT TOUCH ANY ITEMS RELATED TO ALCOHOL.

### **UNIFORM REVIEW**

BLACK PANTS (NO JEANS OR SWEATPANTS), BLACK SHOES, A CARDINAL OR NON LOGO'D BLACK HAT. YOU ARE ALLOWED TO BRING PERSONAL ITEMS IN A 12X12 CLEAR ZIPLOC BAG. REMEMBER PHOTO ID, STADIUM CREDENTIAL, FOOD HANDLER CARD OR CERTIFICATE, WALLET/KEYS & FOOD IF NECESSARY. MAKE SURE TO RETURN YOUR OWN SHIRT, APRON AND NAME BADGE AT THE END OF EACH EVENT. EMPLOYEE MEAL— A HOT DOG AND SODA WILL BE PROVIDED AT ONE OF THE FOLLOWING STANDS: 102, 213 & 444. YOU MAY ALSO PURCHASE ANY OTHER ITEM ON THE MENU FOR 50% OFF BEFORE GATE OPENING.

#### **PARKING REVIEW**

PARKING IS ON 111<sup>TH</sup> AVENUE AND CAMELBACK FOR ALL CARDINAL GAMES AND LARGE EVENTS. LOOK FOR CARS AND BUSES. IF FOR ANY REASON, PARKING IS SOMEWHERE ELSE, YOUR GROUP LEADER WILL LET YOU KNOW.

#### **FOOD SAFETY REVIEW**

WASH YOUR HANDS AFTER TOUCHING HAIR OR FACE, SNEEZING, USING RESTROOM OR CLEANING. DO NOT EAT IN STAND OR PORTABLE, ANY VIOLATION COULD RESULT IN HEALTH DEPT. SHUTTING DOWN LOCATION. MAKE SURE ICE SCOOPS ARE KEPT WITH THE HANDLE UP OUT OF THE ICE. DRINKING CUPS STORED IN THE BACK OF STAND WITH LID AND STRAW. HAIR PULLED BACK. OVER PRODUCED FOOD BROUGHT TO THE CRAFT CULINARY OFFICE FOR TRACKING. NEVER GIVE AWAY ANY FOOD OR BEVERAGES. NO FOOD LEAVES THE BUILDING!!

WE ARE HERE TO PROVIDE QUALITY SERVICE TO OUR FANS. MAKE SURE YOU ARE TREATING FANS AS YOU WOULD LIKE TO BE TREATED. THINK POSITIVE AND HAVE FUN!

# **ADDITIONAL REMINDERS**

NO PROMOTIONAL ITEMS TAKEN HOME. REMEMBER TO STOP ALL SERVICE FOR NATIONAL ANTHEM. QUESTIONS OR CONCERNS SHOULD BE ADDRESSED TO YOUR GROUP LEADER. LET'S MAKE THIS SEASON GREAT!!

NO TIP SOLICITING ALLOWED!!!