

Alameda Food Bank:

Volunteer Code of Conduct



Founded in 1977, the Alameda Food Bank is a non-profit organization that helps Alameda residents in need by providing nourishing food in a compassionate and respectful manner with the support of dedicated volunteers and local partners.

1. Treat everyone, including clients, volunteers, staff and individuals making donations, respectfully and courteously.
2. Be patient with clients and allow them adequate time to make their food selections.
3. Closed toed shoes are required at all times.
4. Always wash your hands after eating or using the restroom before returning to your shift.
5. No eating on the distribution line. If you need a snack during your shift, it must be before distribution or eaten in the waiting area.
6. Sort all waste between compost, recycling, and trash and dispose of waste in your area.
7. Leave area clean at the end of your shift and help clean up the entire work area by taking out waste bins, wiping down counters and sweeping before departure.
8. Volunteers who are also clients may not shop during distribution hours and will only receive items that were available to clients as well.
9. Volunteers who are also clients may not take more of an item than what is available to clients.