

Phase 1 Opening Protocol

General Operating Guidelines

- Only the outdoor Clubhouse facilities, Pool Area, Tennis, Pickleball, Basketball, and Volleyball, will open on Monday, June 1 at 7 AM.
- The indoor Clubhouse facilities, Gym and Cardio Area, will tentatively open on Monday, June 15 at 7 AM.
- Homeowners and Registered Renters will now be required to reserve specific Clubhouse areas by calling the Front Desk 24-hours in advance at 480-838-3274 or signup online at www.signupgenius.com/go/lakes_pool.
- Reservations may be made for specific areas no more than 24-hours in advance of the date and time desired.
- This signup method is so that we can keep track of the number of people in different areas of the Clubhouse or Pool and to allow fair use of the facility for all Homeowners and Registered Renters.
- Only Homeowners and Registered Renters can use Clubhouse facilities in Phase 1. No guests allowed.
- Clubhouse hours will be Monday through Saturday 7 AM to 8 PM; Sunday 8 AM to 8 PM.
- All Homeowners and Registered Renters will be required to wear masks anywhere inside the Clubhouse, whether using the Gym or Cardio Area or traversing from the Front Desk to the Pool.
- All Staff will wear masks and rubber gloves.
- All Staff will have their temperature taken at the beginning of their shifts.
- All Staff will have extensive training on all our protocols and cleaning procedures.
- Plexiglas barriers have been installed all around the Front Desk and the LCA office desk.

- No Guest Passes will be issued during Phase 1.
- Upon entering the Clubhouse, all Homeowners and Registered Renters will have to sign in with the attendant stating the area they have reserved and intend to use. This way we can track each Homeowner's use of the Clubhouse.
- Each Homeowner and Registered Renter will have to sign a Covid-19 waiver to use the Clubhouse.
- Everyone will be reminded of a six-foot social distance. No gathering in groups.
- Hand sanitizer stations will be available for everyone to use.
- Homeowners and Registered Renters will have to enter and leave through the front entrance so we can keep a constant count of people in the building.
- Any Homeowner who refuses to follow this protocol can have their membership revoked for 30 days on first offense.
- Printed copies of this protocol will be on display throughout the Clubhouse. Copies will also be available for everyone to keep.

Closed Areas

- Upstairs lounge will be closed.
- No coffee and no gathering.
- No racquetball or wallyball.
- No classes, club meetings, events, or private parties.
- Jacuzzi will be closed.
- Kids playground will be closed.
- Kids game room will be closed.
- Bathrooms will be open. Showers will be closed

Pool Area

- Only Lakes Homeowners and Registered Renters are allowed in the Pool Area. No pool toys or balls may be brought into the pool area.
- The new ramada area will be closed off. No grilling or use of tables or chairs.
- The number of people in the pool area will be limited to 20.
- To be fair to all Homeowners and Registered Renters, no one may stay longer than two hours in the pool area so that others will have the opportunity to use the pool area. Please ONLY sign up for one time slot per household per day. If these guidelines are not met your reservation maybe cancelled.
- Anyone arriving in the pool area will be given a thoroughly cleaned deck chair that must be placed six feet apart from other deck chairs. Before exiting the pool, the everyone will need to return their deck chairs to the "used stack" to be sanitized by Staff.
- An attendant and a life guard will monitor everyone in and around the pool.

Gym/Cardio Area

- Some of the cardio room equipment has been moved into the Multi Purpose room to allow for six-foot social distance.
- The Weight Room can only have four people using it at a time because the room is very small. The Cardio Area can have only ten at a time.
- After a user is finished with any equipment, an attendant will wipe it down with sanitizing solution.

Outside Court Areas

- Pickleball, tennis, basketball, and volleyball will be open following the six-foot social distance guidelines. No tennis or pickleball doubles.
- No basketball games, but courts can be used to shoot baskets. The number of people in the area will be limited to six at a time.
- Our basketballs and tennis racquets will not be loaned out.

LCA Office

- The Association office will not allow walk-ins. Everyone will be required to call or email with their questions and mail in their quarterly assessments.
- To contact the Office we can be reached at 480-838-1023 or email at christineb@thelakesoftempe.com.

Thank you for your patience and support with the Phase 1 Opening Protocol.