

## **Faith Welland Reopening General Guidelines:**

We will have 42 units available each week (up to 98 people seated). A unit is anyone who resides in the same household.

Anyone planning to attend should be symptom free. If you feel sick, you **MUST** stay home.

- Fever/chills
- New cough or a cough getting worse
- Difficulty breathing (shortness of breath, even when sitting or walking regularly)
- Non allergies related sore throat and/or runny nose
- Unusual fatigue and/or headache
- Nausea/vomiting, diarrhea or loss of appetite
- Feeling unwell or an unknown reason

If you have been in close contact with someone who is either sick, sent for testing or has confirmed COVID-19 in the past 14 days **MUST** stay home.

If you have returned from travel outside Canada in the past 14 days, you **MUST** stay home.

Those who are considered high risk are encouraged to continue to watch us online via our Facebook, Youtube page or from our website ([www.faithwelland.com](http://www.faithwelland.com)).

Practise good hygiene by washing your hands or using hand sanitizer when entering or exiting the building.

Practise physical distancing, staying 6 feet apart from those who are not part of your unit.

Masks are to be worn by everyone at all times other than when seated in your designated seat and not singing. Exemptions are to those who are under the age of 5 or if wearing a mask poses a risk to your health. Physical distancing will still need to be maintained even when wearing a mask.

Singing is allowed while wearing a mask. We ask those who cannot wear a mask refrain from singing at this time.

No hugging or shaking hands (even if the person is in your social bubble – this is to avoid confusion). A warm hello and air high fives are always welcome.

Registration will be required in order to maintain proper capacity. Know that we will do our best to keep units together, there may be times where we will have to split units to accommodate your unit.

Full contact information must be provided for contact tracing in the event of an outbreak.

In the event of two services you are asked to attend the same service time every week

Serve volunteers will be available to help assist you in the event you are unclear of protocol or have questions.

**Let us know you are coming:**

You are asked to sign up your unit using Sign Up Genius by Friday of each week. Please be sure to enter your email and your phone number to allow for proper contact tracing in the event of a suspected outbreak.

If you are having problems using Signup Genius or do not have access to the Internet, you can contact the office at 905-735-6811 or send an email to [contact@faithwelland.com](mailto:contact@faithwelland.com)

Note: Leaving a message or sending an email does not guarantee your spot. A staff member will contact you to inform you whether or not a spot has been reserved for you and your unit.

Once your spot is reserved, you (and your unit) will be assigned seating, if you have any special requirements (i.e. hearing, sight) please be sure to note it when signing up. Requesting your regular Sunday seat is not considered a requirement.

Online registration is open until Friday at 4:00 pm or until all spaces are full.

You will need to register each week.

**What Sunday will look like:**

Park vehicle (we ask able-bodied individuals to park further from entrances).

Enter through the main entrance doors under canopy. Be sure to dress for the weather.

A greeter will meet you under the canopy to confirm your registration and you will also be reminded of your assigned pew location.

Sanitize hands upon entry.

Doors leading into the building and Worship Centre will remain open for contact-less entry.

Follow the arrows leading to the Worship Centre using the open entrance door.

You will be greeted by an usher, who will direct you to your spot. All seats will be assigned so it is important to sit in your designated spot.

Donations can be left in the giving boxes at the back of the sanctuary.

You will file out of the Worship Centre beginning at the back pews and continuing to the front, a section at a time.

You will be able to exit the building via the front main doors. All exits are marked clearly. The doors near the restrooms and the Eastman room are for emergency only.

Be sure to sanitize your hands using the mounted sanitizing stations while leaving the building.

**Nursery (until further notice):**

Nursery will be open and unstaffed with social distancing guidelines in place. Accommodation for three families at one time. Only one parent is permitted to stay with their child.

Nursery will be sanitized after every use.

**Faith Kids (until further notice):**

Both Pre-school and Elementary classes are available at our 9:15 am service with limited seated (8 Pre-school, 22 Elementary). Pre-registration is required through Signup Genius or by calling the office. Once capacity is reached, child(ren) will sit with their parents.

Kids packs will be made available for pick up at the Faith Kids sign-in kiosk for kids who are not attending FaithKids programs. We ask that all packs be brought home with you and clipboards left at the kids check in station.

**Restrooms and Drinking Fountain (until further notice):**

You are encouraged to use the restrooms at home before attending worship.

Only restrooms located in the church's main foyer should be utilized. One person at a time will be allowed.

All other restrooms are closed to the public.

Drinking fountains will be off limit. Hydrate before or after attending worship. If you are bringing your own water bottle, you are asked to take your empty bottle home with you.

**Connect Centre (Debit Machine):**

Welcome packs will be left on the counter for contact-less pick up.

You can use the debit machine before the start of service by waiting in the designated line. The machine will not be available following the service. It is preferred that other giving options be used.

**Library:**

Our library will be closed until further notice.

**Youth Programs:**

With the exception of when in lock-down(grey zone), in-house youth programs are taking place. with restrictions in place.

**Haitian Service:**

With the exception of when in lock-down(grey zone), Haitian Sunday evening service are in-house, with restrictions in place.

**Communion:**

Communion will continue to be held on the first Sunday of the month.

Prepackaged emblems will be housed on a table leading into the Worship Centre to enable contactless pick up.

**Office (until further notice):**

Office hours will be between Monday to Friday 9:00 am – 4:00 pm, by appointment only.

In order to keep capacity limits, please call the office before arriving.

Social distancing will be enforced at all times.

Masks are enforced in all common areas or in offices when physical distancing cannot be enforced.

One on one meetings with a Pastor will be done via telephone, Zoom or in a room that will allow proper distancing protocols.

**Facility Usage Outside of Regular Programming:**

At this time, Faith Welland will not be renting out our facility until our leadership feels it is safe to do so.