

FAQs

QFC staff will be doing check-in and fielding question. However, we have compiled these questions to help you in the case that you get a question during your volunteer time. Please direct people to check-in if they have questions.

1. Someone shows up to get a vaccine without an appointment, what should I do?

If there are appointments still available, they can sign up for an appointment time and receive a vaccine.

2. Are there "extra" doses?

This clinic will not be able to accommodate walk-ups and is by-appointment only.

3. Someone shows up to get a vaccine way before their scheduled appointment, what should I do?*If it is not too busy/long wait they can proceed. If they are significantly early (i.e. an hour) and we are backed up, recommend that they come back or wait in their car so that they don't have to wait outside/long line.*

4. Someone shows up to get a vaccine and isn't wearing a mask, what should I do?

Give them one. If they aren't willing to wear one, QFC personnel and/or Chamber Management staff will ask them to leave.

5. Someone shows up to get a vaccine and their temperature is too high, what should I do?

Notify QFC staff. If the temperature is under a certain threshold, they may still be able to receive their vaccine. However, if this is the case, the individual will be brought in a separate way to reduce any exposure of sickness to others.

6. Someone shows up to get a vaccine with a group of people joining (family members, kids, etc.), what should I do? [Not applicable for drive-thru clinics]

If the individual needs assistance, they can escort with the patient. If not, please ask that additional people wait outside. If someone comes with children (minor children) they can accompany them.

7. Someone shows up to get a vaccine that doesn't speak English and I can't understand them, what should I do?

There will be several individuals on site that speak other languages. Chamber management staff will be aware of individuals who might speak multiple languages. Please direct the individual / guide them to a management staff.

8. Is there food/water for volunteers?

Yes, there will be food and water available.

9. Are volunteers going to be offered a vaccine?

Volunteers will be offered a vaccine appointment. When you sign up, please indicate that you would like a vaccine and instructions on how to receive a vaccine during your scheduled volunteer time will be sent via email.

10. If someone does not have ID or insurance are they still able to get a vaccine?

Yes.