

Roles in yellow are very fast-paced
Roles underlined in green require math

DESCRIPTION OF STAFFERS' ROLES

BANKER/LOAN COLLECTOR

You can cash checks for those having accounts at the bank. You also keep track of savings account withdrawals and collect loan payments. You may circulate among families to collect loans. You also accept EBT Cards. You are located at the Super Center.

QUIK CASH (CURRENCY EXCHANGE) WORKER

You operate the Quik Cash office where people buy transportation passes. They can also cash checks there – for a fee, of course. You are also the place where people come for title loans.

COMMUNITY ACTION STAFF

You make the appropriate referrals for services. You also distribute food from the Food Pantry.

SUPERCENTER CLERK

You accept EBT cards for TANF cash benefits as well as redeem the food stamp section of EBT. You sell groceries, clothing, and prescriptions and collect miscellaneous payments. You also distribute “warning” slips to families who are not adequately feeding their families.

MORTGAGE/RENT COLLECTOR

You collect mortgage payments, taxes, and maintenance fees from homeowners and collect rent from those who are renting. If families don't pay you anything, you may decide to evict them – illegally.

PAWNBROKER

Families come to you to pawn their appliances and furniture and to take out or pay payday loans. You offer them less than half the value of each item and charge them a fee if they wish to redeem the items.

POLICE OFFICER

You respond to robberies, street crimes, illegal evictions, or child neglect. Other staffers may ask for help in protecting their property. You also issue gun permits.

UTILITY COLLECTOR

The first two weeks you sit in your office collecting bills and sending out shut-off notices. People may use their EBT – TANF Cash Benefits to pay their utility bills. Later, you circulate among the families to collect gas, electric, and phone fees.

SOCIAL SERVICE OFFICE RECEPTIONIST

You give clients materials and ask them to fill out forms. You assign each client to the appropriate caseworker.

SOCIAL SERVICE OFFICE CASEWORKER #1

You work with clients who have a variety of needs from medical, housing and nutrition to unemployment. You have the ability to help in certain situations, but not in others, or there is a delay in accessing the benefits.

**SOCIAL SERVICE OFFICE
CASEWORKER #2**

You work with clients who have a variety of needs from medical , housing and nutrition to unemployment. You have the ability to help in certain situations, but not in others, or there is a delay in accessing the benefits.

**"ILLEGAL ACTIVITIES" PERSON
(OPTIONAL)**

You engage in various illegal activities in the community such as robbery, illegally buying and selling drugs or Food Stamps, and enticing children into illegal activities.

SCHOOLTEACHER

Like most schoolteachers, you have many tasks, too many students, and not enough money! For the first 2 weeks, you attempt to run a quiet, orderly classroom, keep the children busy with homework, and stay in contact with their parents – usually to ask for money or supplies. During the third week, you will help out at Inter Faith Services.

EMPLOYER

Your role is to time employee work weeks and distribute paychecks accordingly. You approve or reject leave requests. You may also hire and fire employees. Individuals may come to you on their own looking for work or may be referred from other resource people.

CHILDCARE WORKER

You assist families in completing enrollment forms. Instruct families about signing in and out. Collect Tuition. Inform parents about alternative child care options. Distribute Child Care Challenge cards to working parents and terminate child care services when appropriate. You are located in the faith based agency.

**INTER-FAITH SERVICES
WORKER**

You operate a homeless shelter, and help families get the services they need.

**COMMUNITY HEATH CARE
DOCTOR**

Families will come to you for all of their heath care needs. You will need to check them in and provide their care. You will determine if they need prescriptions, referrals or another appointment.

